**SOS Mapping Activity**

Julie is a freshman at the local high school. Her favorite subject is Honors Algebra. Her teacher has recognized her ability and encouraged her to excel. Sometimes Julie gets to school early so she can talk to the teacher – about all kinds of things. After first period math, Julie frequently leaves school to meet friends at the mall parking lot to talk and smoke. Other than math, she really does not care about school. So far, she has been successful intercepting notes the school has sent to her mother, since her mother works late.

Julie’s best friend started working in a flower shop. Julie likes to hang out there with her. She recently helped the owner set up a new computer program. Since then she has been spending weekend hours there to work on the computer.

Julie’s relationship with her mother has been strained. They argue a lot. Julie refuses to do chores in the house, because her mother does not give her much money. Her mother started working longer hours to make more money, and partly to avoid Julie.

<table>
<thead>
<tr>
<th>Services</th>
<th>Julie currently has...</th>
<th>Julie could benefit from...</th>
<th>Obstacles/Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Opportunities</td>
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<tr>
<td>Supports</td>
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### Sparks Interview Questions

1. **Did you know what your sparks (interests, passions) were as a teenager? What were they? (What were you excited about? How did you find your sparks?)**

2. **How did you work on your spark? What did you do to improve it? What skills did you learn along the way?**

3. **Who were your spark champions (people who supported your spark)? How did they help you?**
Scenario 1

Two young people are planning to do a presentation about a recently completed community service project at the agency’s annual meeting. The day before the event the adult program leader sees that the young people are not that well prepared and decides to take over as the lead presenter.

How would the young people respond to this?

What are the long-term effects for young people if they have many similar experiences?

What would alternative adult behavior look like?
Scenario 2

In a work readiness program a young person is repeatedly missing sessions and appointments (he relies on his parents for transportation). The program coordinator sees the young person as irresponsible and unreliable and decides to drop him from the program.

How would the youth respond to this?

What are the long-term effects for young people if they have many similar experiences?

What would alternative adult behavior look like?
Scenario 3

An agency administrator uses new funding to start up an afterschool program for teenagers. He develops the program to best fit the structure of programming in his agency. Trying to maximize space utilization, he puts the new program into a room originally designed for a nursery school.

How would the youth respond to this?

What are the long-term effects for young people if they have many similar experiences?

What would alternative adult behavior look like?
Scenario 4

An agency decides to have young people on their board of directors. One young person is selected and asked to be on the board. The youth is expected to attend every board meeting. The board meets once a month from 7-9PM in the agency’s main office downtown.

How would the youth respond to this?

What are the long-term effects for young people if they have many similar experiences?

What would alternative adult behavior look like?
Scenario 5

A group of young people is planning a teen center. Two group members are charged with investigating zoning regulations and related city policies. They decide to go directly to city hall to do the research. The receptionist initially ignores them; finally she asks what they are doing there. Asking to meet with a staff person at the planning department, they are told that staff does not have time to meet with them.

How would the youth respond to this?

What are the long-term effects for young people if they have many similar experiences?

What would alternative adult behavior look like?
# Agency Climate Bingo

Without using the same person twice, find others in the room who experience the following conditions in their workplace. Ask them to give an example and sign the appropriate square.

<table>
<thead>
<tr>
<th>Décor (especially pictures &amp; posters) is culturally diverse and representative of community</th>
<th>Agency clearly communicates positive behavior expectations</th>
<th>Agency is open at times convenient to youth and families (evenings, weekends)</th>
<th>Agency is easily accessible to individuals with disabilities</th>
<th>Translation services are provided for non-English speaking families</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agency is accessible by public transportation</td>
<td>Staff engage youth in a range of skill building activities</td>
<td>Staff use everyday language (non-technical, inclusive)</td>
<td>Staff are easily identified by name badges/t-shirts, etc.</td>
<td>Agency provides space for community events/groups</td>
</tr>
<tr>
<td>Has a well-publicized grievance/complaint procedure for youth/families</td>
<td>Offices are easily identified by signage</td>
<td>Youth/family message board for improvements &amp; feedback</td>
<td>Reception area is welcoming; comfortable chairs, access to restroom and water</td>
<td>Program activities lead to tangible products/performances that reflect ideas of youth</td>
</tr>
<tr>
<td>Staff deal with conflicts and negative behavior in a non-threatening way (calm, stop hurtful actions, acknowledges youth's feelings)</td>
<td>Agency mission and goals are clearly posted</td>
<td>Staff seeks input from youth in order to determine cause and solutions to conflict</td>
<td>Effective, small staff-youth ratio</td>
<td>Open door policy (easy access to administration, board)</td>
</tr>
<tr>
<td>Outdoor spaces invite social &amp; recreational use (benches, flower boxes, murals, play areas)</td>
<td>Youth take on meaningful roles in the agency</td>
<td>Agency invites community regularly (open house, etc.)</td>
<td>Phone system is user friendly</td>
<td>Agency is clean, well-lit, and well-maintained, indoors and outdoors</td>
</tr>
</tbody>
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